



The St Thomas the Apostle College

Headmaster:

Simon Cowdry
Hollydale Road
Nunhead
London SE15 2EB

Telephone: 020-7639 0106
Facsimile: 020-7639 7895
E-Mail: admin@stac.southwark.sch.uk
Website: www.stac.southwark.sch.uk

To whom it may Concern
Ref:- SBS / SIMs Support

21/07/2011

For the past seven years our College has been fortunate enough to have had the support of SBS as a company with a wealth of talent and expertise in schools services supporting us in many essential areas.

We have used many elements of the company's technical expertise in Accounts, ICT [we "outsource" to them] and SIMS Support.

SIMS is such an essential tool for improving a number of aspects of our College's performance, from Lesson Monitor to Assessment and Attendance. Every key policy for school improvement has a place in SIMS, however, it is such a complex "matrix" that rather than wasting our staff time trialling SIMS we decided to contact SBS for their expertise. Their SIMS operatives set up the various SIMS Applications that are relevant to our needs. They book the days and times to suit our staff with initial training, then monthly visits to upgrade and support, and to make us aware of the latest SIMS innovations.

I have 100% faith in SBS as a school support company – it is without doubt the best of the hundred or so companies I have regular dealings with. The essence of the company is their staff, always on hand and with high technical expertise in SIMS. They train one's staff so that they are empowered to take SIMS forward.

SBS "personalise" their service – they act like members of our "extended" staff. The same individuals visit for support and build up working relations; the use of "we" and "us" make us feel that they are part of our staff. We work with SBS to plan SIMS Support, we are paying for this service, with limited funds, therefore it is essential to plan one's SIMS requirements; I have found SBS's professionalism in this area first class in getting VFM. Their operatives often book to see four/five of our staff working on SIMS to get the best possible value of their expertise,

I have no hesitation at all in recommending SBS as a first class company in school's services and for SIMs in particular

Don Macdonald

Deputy Head Finance/Resources - Teaching & Learning