



Marion Richardson Testimonial

"Since employing SBS as our IT support service, our IT system has become more reliable and robust. A comprehensive audit at the beginning of the contract enabled our school and SBS to work together and focus on the areas of IT that needed immediate improvement. We could then plan for a future where IT would be key in allowing the children to receive high quality computing lessons and benefit from the exciting opportunities that IT can provide in terms of research, problem solving, creativity, communication and collaboration. Staff now have reliable and efficient means of communicating digitally and working collaboratively. They can now produce a wider and more exciting range of audio and visual resources across a range of platforms, websites and apps to engage our children.

Our computers, iPads and electronic equipment are managed effectively and efficiently. IT issues are quickly resolved and the helpdesk provides fast support where many queries are answered quickly and tackled remotely. We know that SBS manages our IT infrastructure safely and securely.

The SBS technicians are always approachable and will always listen to how our IT can best serve our children, staff and school community. The Office 365 accounts which SBS set up for us have been incredibly useful and have allowed staff to access resources remotely through SharePoint and OneDrive.

We, as a school, are very happy with the level of support we receive from SBS and are excited by the many new opportunities technology will provide us with in the future, and how we can further enhance our practice."

Michelle Bonsor ICT Co-ordinator

To find out more about our ICT services, contact the SBS team on **0345 222 1551** or email **sales@schoolbusinessservices.co.uk**

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