



SBS
School Business Services

SIMS help

If you have a SIMS issue, please send an email to:
missservicedesk@schoolbusinessservices.co.uk
or call **0345 222 1551 • Option 3**

To help us help you, please make
sure you provide the following:

- Your name
- Your job role
- Which school/site you are calling from
- Which area of SIMS you were using e.g. attendance
- The SIMS process you were carrying out e.g. edit marks
- Details of any error message/s you received
- It would also be very helpful to know whether this occurs for several users who can access that area or just one individual

Thank you in
advance for your help!



helping
schools
inspire

Accredited Support