

## St Thomas the Apostle Testimonial



For the past seven years our College has been fortunate enough to have had the support of SBS as a company with a wealth of talent and expertise in schools services supporting us in many essential areas.

We have used many elements of the company's technical expertise in Accounts, ICT [we "outsource" to them] and SIMS Support.

SIMS is such an essential tool for improving a number of aspects of our College's performance, from Lesson Monitor to Assessment and Attendance. Every key policy for school improvement has a place in SIMS, however, it is such a complex "matrix" that rather than wasting our staff time trialling SIMS we decided to contact SBS for their expertise. Their SIMS operatives set up the various SIMS Applications that are relevant to our needs. They book the days and times to suit our staff with initial training, then monthly visits to upgrade and support, and to make us aware of the latest SIMS innovations.

I have 100% faith in SBS as a school support company – it is without doubt the best of the hundred or so companies I have regular dealings with. The essence of the company is their staff, always on hand and with high technical expertise in SIMS. They train one's staff so that they are empowered to take SIMS forward.

SBS "personalise" their service – they act like members of our "extended" staff. The same individuals visit for support and build up working relations; the use of "we" and "us" make us feel that they are part of our staff. We work with SBS to plan SIMS Support, we are paying for this service, with limited funds, therefore it is essential to plan one's SIMS requirements; I have found SBS's professionalism in this area first class in getting VFM. Their operatives often book to see four/five of our staff working on SIMS to get the best possible value of their expertise,

I have no hesitation at all in recommending SBS as a first class company in school's services and for SIMs in particular

**Don Macdonald**  
Deputy Head

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“Without any doubt the most competent, effective and efficient company I have worked with in my 34 years in Education.”

Our school is in the middle of BSF and we are focused on planning for a smooth transfer for all school systems. The ICT team are pro-active to the school's needs. They have planned and implemented the transfer of all ICT from the old site to the remaining site until BSF is complete. This compliments the initiatives they have taken to upgrade the ICT in 20 classrooms, upgrade the six servers, and provide remote access to the network through Team Viewer and trolleys of laptops.

In addition to this, the SIMS and Finance consultants have worked closely with the administration team and have implemented the changes outlined in the Workforce Reform paper.

They have undertaken the SIMS specific training for assessment, exams, attendance, finance and personnel in addition to training new staff on SIMS inputting student data.

The finance consultant works closely with me to set and manage the budget and providing the necessary monitoring reports for the Governors using SBS Online. The consultant prepared the school for the FMSiS assessment and is working to maintain audit compliant processes with our finance team.

**Don Macdonald**

Deputy Head

To find out more about our MIS services, contact the SBS team on **0345 222 1551** or email [sales@schoolbusinessservices.co.uk](mailto:sales@schoolbusinessservices.co.uk)

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