

POST TITLE: ICT Engineer Grade 3

Attribute	Essential	Desirable	How Identified
Qualifications/ Training	<ul style="list-style-type: none"> ▪ Good standard of education; i.e. 5 GCSEs or equivalent, including English & Maths. ▪ Demonstrate excellent computer skills. 	<ul style="list-style-type: none"> ▪ Microsoft certification for clients. 	Application Form
Specialist Skills/ Experience /Aptitudes	<ul style="list-style-type: none"> ▪ Experience in a technical environment. ▪ Strong knowledge of Network & Application software. ▪ Good background in Customer Care. ▪ TCP/IP principles. ▪ MS Windows Server 2000, 2003, 2008 and 2012 including Clustering and ADDNS/BIND. ▪ HTTP/FTP (including Caching and Reverse Proxy). ▪ Firewalls and IPSec/VPN (Preferably Checkpoint or Fortigate). ▪ VMWare and general virtualisation concepts. ▪ SMTP. ▪ Database administration in Microsoft SQL. ▪ MS Exchange Management and Deployment / Migration 	<ul style="list-style-type: none"> ▪ Prior experience working within the education sector. ▪ SAN / NAS deployment and configuration in a standard or clustered VM environment including backup ▪ Multi-Site organisation configuration and management from a main site. 	Application Form supplemented by Interview
Disposition/ Attitudes	<ul style="list-style-type: none"> ▪ Drive, energy and commitment to deliver on demanding targets. ▪ Strong interpersonal skills. ▪ Confident at problem solving and decision making. ▪ Excellent organisational and administrative skills. ▪ Proactive, flexible approach with a professional attitude. ▪ Attention to detail. ▪ Diplomatic and sensitive in dealing with enquiries. 		Interview
Flexibility	<ul style="list-style-type: none"> ▪ Flexible in approach to work time and arrangements. ▪ A DBS Check is essential for this post. 	<ul style="list-style-type: none"> ▪ Willingness to work outside office hours if required. 	Application Form