



Claremont High School Academy Testimonial

“Through their SIMS support, the SBS MIS team has saved me money, time and many headaches in both the technical and strategic advice we receive.

Thanks to the team’s proactive and excellent support, I’m always very satisfied with the resolution of my day-to-day queries, such as the installation of SIMS patches to improve the software’s performance when it was running slowly for school staff. Through my work with the Service Desk team we have been able to reduce failed software installs from over 30% to less than 1%. The team was also instrumental in upgrading SIMS after the system crashed.

The MIS team offers the best remote support I have ever received from a service provider and there is such a clear return on investment from our service level agreement. It’s the quick resolution times and clear communication we receive that sets them apart from other service providers.

I’m very grateful to them.”

Clifford Fernandes

IT Manager

To find out more about our MIS services, contact the SBS team on **0345 222 1551** or email sales@schoolbusinessservices.co.uk

www.schoolbusinessservices.co.uk