

Finance & Business Service Desk

## Give your finance team a lifeline!

We can provide instant telephone and email support for when you need it most.

- + Unlimited access to our extensive finance and business knowledge base will enhance your team's skills and process management.
- + Build confidence and empower you to be an effective finance leader or business manager with additional resource.

### We can provide:

- Answers to your 'how to' questions, to relieve bottlenecks in your processes
- Rapid response when dealing with urgent or prioritised issues
- Advanced customer service catering for all levels of knowledge and experience
- Comprehensive advice and guidance on statutory reporting (and changes), saving you research time
- Expert advice and resources for strategic finance management



PS Financials  
Powering Better Business Decisions



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"The SBS team also provided aftercare support via the Service Desk, which gave me reassurance that any questions I had after my training was completed would be answered."

Nick Baumber - Finance Officer | Queen Elizabeth's School

"Please extend my thanks to the SBS Finance & Business Service team for their support. They explained things with great clarity and not only helped resolve our implementation issues, but also started to build a good working relationship with the LA Finance Team."

Corinne Nemeth - Project Co-ordinator | The Romero Catholic Academy



Contact us to discuss your requirements

✉ [hello@schoolbusinessservices.co.uk](mailto:hello@schoolbusinessservices.co.uk)  
☎ 0345 222 1551 • Option 5

See overleaf  
for Finance  
training

## Bespoke Finance & Business Training

# Use your finance system to its full potential

Train your finance management team with onsite one-to-one or group sessions.

- + Our expert trainers are highly experienced, so you'll be learning from the very best.
- + Build confidence and empower you to be an effective software user.
- + Save time when completing regular processes.
- + Tailor your reporting and achieve the outcomes you want.

### We can provide:

- Troubleshooting advice
- Hints and tips for time-saving
- Advice on how to efficiently extract and manipulate data on a strategic level
- Best practice for regular processes
- Provide the theory and practical knowledge of a range of school finance roles
- Explanation of school funding and other sources of income
- An understanding of how education finance works
- Demonstration of the importance of accuracy within the schools' accounts



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RM  
Education

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“Heatherlands Primary School joined Ocean Learning Trust recently and therefore I had to learn a new finance system, PS Financials, to align our school with the Trust. Receiving one-to-one training from SBS really helped me to pick up the new system quickly and the aftercare support I received was brilliant.”

Sue Smith - Finance Officer | Heatherlands Primary School

“When I first joined Queen Elizabeth’s School I received one-to-one training for PS Financials – a completely new system to me. SBS delivered the training onsite at my school and so we were able to use live documents from our school’s finances during the training, which gave me a greater understanding of how the system worked.”

Nick Baumber - Finance Officer | Queen Elizabeth’s School



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