How to check email rules on Office 365 Web version

1. Click on the settings in the top right hand corner of your emails (looks like a cog)



2. Scroll down to the bottom of this side bar and click 'Mail'

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3. Go to 'Inbox and sweep rules



4. Please now check any/all Rules and Alerts that have been set up and if there are any there you do not recognise or did not set up please delete this rule by selecting the rule. You will see this is greyed out when selected.



Sweep rules

Inbox rules

These rules run at regular intervals to keep your inbox clean. Ŵ

On Name 5. Click the 'Trash can' symbol



6. This will now be deleted straight away so please check you are deleting the correct rule as you will have no option to double check and click 'No'. Click save once rule/alert has been deleted.



Choose how email will be handled. Click the "+" icon below to create a new rule.

